Important information for all Lupin users

Lupin (Proceedo) uses a Java Plug-in, which is increasingly blocked by web browsers, either completely or only when older versions of Java are used. A new version of Lupin, which does not depend on Java, is under development by the system supplier. Lund University expects to be able to switch to the new version in late 2017. We will update you with the definitive schedule.

Meanwhile, if you have problems running Lupin, proceed as follows (by yourself or with help from your IT support team):

- If the login window does not appear, check that you have not disabled pop-up windows
- Update to the latest version of Java. Note: EGA-computers get automatic Java-plug-in updates.
- Try running the program with one of these browsers instead:
  - Internet Explorer
  - Safari
- If you are already using Internet Explorer or Safari, update the browser to the latest version
- If you have LU desktop, you can log in via: https://desktop.lu.se - http://www.proceedo.net
- If nothing of the above helps – contact LU servicedesk, servicedesk@lu.se, ext. 29000

Web browsers

The current information we have on web browsers and Lupin is as follows:

- **Internet Explorer** works
- **Safari** works – if necessary: information on enabling plug-in programs such as Java in Safari is available on the Apple support pages: https://support.apple.com/en-us/HT202819 Problems with attaching files.
- **Firefox** 52 and later versions will no longer support Java plugins as of March 2017. However, there is a so-called ESR version which is compatible with Lupin. For more information from Mozilla and a link to download, please visit https://www.mozilla.org/en-US/firefox/organizations/
- **Google Chrome** as of version 42 does not work
- **Microsoft Edge** does not work

Java

If you need help with Java, common problems and solutions are addressed here:
https://java.com/en/download/help/

More about updating to the latest version of Java:

- Proceedo/Lupin works, according to the supplier, with Java version 1.6 (sometimes called 6.0) or higher. They recommend that you always update to the latest version of Java when using Proceedo with the operating system Windows.
- The operating systems for Windows and Mac OS X have an automatic updating function for Java which notifies you when an update is available for installation.
- Mac OS X, and thereby the Safari web browser, automatically block older versions of Java, so it is important to update Java in order to be able to use Lupin.
- Internet Explorer (IE) has a security add-on function called ActiveX control, which keeps plug-ins such as Java updated. This function prevents the application or webpage from uploading if it finds an expired version of Java. The function offers the option of updating Java, which is necessary for Lupin to work.

This information was last updated on 20 March 2017 (addition in yellow).